



Date     
*day month year*

The Manager,

Branch,

United Arab Emirates.

**CUSTOMER REFERENCE**

Customer account number

0 2

20 digits

Account title \_\_\_\_\_

Dear Sir/Madam,

In reference to the account details specified above, I/we hereby request you to  **Add**,  **Edit** or  **Delete** my/our existing subscription as per information provided below.

**GENERAL FUNCTIONALITY**

- Balance inquiry
- Statement of account

**ETISALAT BILL(S) PAYMENT**

Internet account :

Mobile number : +   9 7 1

*country code / area code*

Telephone number : +   9 7 1

*country code / area code*

+   9 7 1

*country code / area code*

+   9 7 1

*country code / area code*

**DEWA BILL(S) PAYMENT**

Consumer number :

I/We confirm that the Bank will not be responsible or liable for any error made while conducting or acting on instructions for payment of utility bills or any other transaction(s). The Bank will not be liable for any delays in payment of utility bill(s) and any third party transfer or any consequence due to such delays.

I/We further confirm and agree to all the terms and conditions related to HBZtel banking services accompanied with the HBZtel application form.


Yours faithfully.

authorized signatory(s)

**FOR OFFICE USE**

signature

Verified by



**NOTE:** In the case of multiple signatories, authorized signatories must sign as per the account mandate.

The customer understands that the Bank shall not be held responsible for any erroneous transaction(s) arising out of incorrect, incomplete or illegible details provided by the customer. The customer undertakes to inform the Bank in the event there are any changes in the contact details.